



St Joseph's Family Feedback Questionnaire – November 2023

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
My child is happy at St Joseph's.	79.4%	11.8%	8.8%		
My child feels safe at St Joseph's.	76.5%	20.6%	2.9%		
My child makes good progress at St Joseph's.	76.5%	17.6%	5.9%		
My child is well looked after at St Joseph's.	88.2%	8.8%	3%		
My child is taught well at St Joseph's.	79.4%	17.6%	3%		
My child receives appropriate levels of homework for their age.	55.9%	20.6%	17.6%		
St Joseph's makes sure children are calm and well behaved.	70.6%	26.5%	2.9%		
The school deals effectively with bullying. <i>64.7% of parents/carers report having no experience of their child being bullied</i>	8.8%	14.7%	11.8%		
St Joseph's is a welcoming and pleasant place to visit.	82.4%	14.7%	2.9%		
St Joseph's responds well to any concerns I raise. <i>47.1% of parents/carers report having no experience of raising a complaint.</i>	26.5%	20.6%	5.8%		
St Joseph's deals with my child's SEND needs effectively (if relevant to your child). <i>51.5% of parents/carers report their child/ren do not have SEND</i>	18.2%	15.2%	3.5%	12.1%	
St Joseph's communicates well with its community.	Just right – 91% Too little – 2.8% Too much – 2.8%				
I receive valuable information from the	58.8%	38.2%	3%		

school about my child's progress.					
St Joseph's school is well led and managed.	76.5%	23.5%			
I would recommend St Joseph's to another family.	78.8%	15.2%	6%		

Strengths of our school

Teaching comments:

Children are pushed to bring out the best of their ability.

Teachers are very good. They communicate with us in good manner. Clarify all doubts. Helping nature

Kind teachers

High standard

Teaching staff are all very polite

Teachers are lovely and very supportive.

Good teachers

Every teacher is lovely and cares for their pupils and there is a wonderful environment for the children

Teachers and staff are very approachable.

Good monitoring about students' progress and learning.

Teachers are very supportive and passionate I would say.

Communication is amazing between the teachers and parents and that makes you feel better as the parent to know how you child is in school.

Excellent teaching and senior management.

School community comments:

Kind and caring school, always feel welcome.

Family oriented

A friendly environment to look at and to be in.

Excellent communication and parent involvement

Being extremely approachable, caring and putting the children first.

It feels like a family.

Feels like family teaches good values

Children look forward to coming to school every day

Wider school comments:

All aspects

Sport clubs

Good communication and resources

The school is clean and well-organized, also safe environment for the students that parents will be at ease when we leave our kids.

Kids are happy and looking forward to come to school every day.

My daughter feels safe and well supported by the staff at school. She joined mid-year and the staff have helped her settle in well and encourage her progress in all lessons.

Lunches are also "the best"!

Areas of improvement	
Concern raised:	Senior Leadership team response:
My only advice would be to directly send school event notifications to mobile devices to ensure we see them. I.e., non-uniform days	Class DOJO and Parentsapp are both used to send out messages regarding events – both apps can be set to receive message notifications onto the home screen. If you wish to have text messages instead of using the apps, you can sign up with the school office.
SEND- I feel the school needs more to give to children with SEND needs and their parents.	SEND coffee mornings and Pastoral lead drop ins were initiated earlier this term to support parents to chat on an informal basis around SEND needs. PCPs (person centred plans) are completed termly with class teacher and SENDCO then shared with parents/carers. Parents/carers are always welcome to call school office to arrange an appointment with our SENDCO – we want to work as a team to support your family. All Local Authority SEND information is circulated with parents via Dojo and Parentapp. You can find information on their website: https://www.sendlowirral.co.uk/
Worried about staff absences and their impact on my children	Staff, unfortunately, will get sick from time-to-time or have other circumstances when they are unable to attend school. As a school, we have some great relationships with supply teachers and support staff, so the majority of time we cover absence with the same person. We appreciate people worry about their child's progress, but please be assured our SLT work closely with supply staff on a daily basis to ensure continuity is there for all children.
Fix the school entrance buzzer as it hasn't worked for a long time!	We appreciate this is frustrating for people arriving during the school day for whatever reason. We are currently awaiting for a new security door system to be fitted in school. Watch this space!
School dinners	We are unsure if this comment links to choice or cost. But we would like to reiterate to families – we are proud of the wide variety of meal choices our children have weekly. We endeavour to cater to all needs and will work with families to ensure children are happy and well-fed daily. In spring term, we will be completing a whole school initiative around healthy eating where children will think carefully about the fuel and nutrition they are getting from their school dinner and/or lunch boxes. If cost is a concern, please contact the school office where our admin staff can support you to check to see if you are eligible for free school meals.

Thank you for taking the time to share your opinions: we appreciate your feedback!