



St Joseph's Family Feedback Questionnaire – April 2024

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
My child is happy at St Joseph's.	56%	36%	8%		
My child feels safe at St Joseph's.	56%	36%	4%	4%	
My child makes good progress at St Joseph's.	56%	40%	4%		
My child is well looked after at St Joseph's.	60%	32%	8%		
My child is taught well at St Joseph's.	64%	28%	8%		
My child receives appropriate levels of homework for their age.	52%	28%	12%	8%	
St Joseph's makes sure children are calm and well behaved.	52%	36%	12%		
The school deals effectively with bullying. <i>28% of parents/carers report having no experience of their child being bullied</i>	24%	40%	8%		
St Joseph's is a welcoming and pleasant place to visit.	68%	28%	4%		
St Joseph's responds well to any concerns I raise.	56%	28%	8%	8%	
St Joseph's deals with my child's SEND needs effectively (if relevant to your child). <i>40% of parents/carers report their child/ren do not have SEND</i>	28%	12%	4%	8%	8%
St Joseph's communicates well with its community.	Just right – 87.5% Too little – 12.5%				

I receive valuable information from the school about my child's progress.	54.2%	29.2%	12.5%	4.2%	
St Joseph's school is well led and managed.	48%	40%	8%	4%	
I would recommend St Joseph's to another family.	56%	28%	12%	4%	

Strengths of our school

Teaching comments:

- Teachers all welcoming, warming, great communication, friendly, approachable, respectful, understanding
- Staff go above and beyond for not only the children, but us parents
- Great values taught to the children
- Person-centred support
- Inclusivity, safety, informative and friendly
- Keeping children disciplined

Whole school community comments:

- Kind, caring and efficient
- Everyone is very friendly and helpful
- Friendly ..amazing with the children
- Happy and helpful
- Welcoming, caring and loving
- Warm, welcoming, nurturing and well managed.
- Passion for children development
- Teamwork
- Lovely friendly family welcoming school

Areas of improvement

Concern raised:	Senior Leadership team response:
Homework	We give out weekly homework appropriate for your child's age. Supporting their learning at home helps your child to make more rapid progress in school. If you are struggling with homework or you feel like your child doesn't get enough homework or too much, please speak to your class teacher.
The SEND department needs a massive improvement. I do not feel my son's needs are being met when it comes to his autism. I don't feel he has the support he deserves at all	We hope the author of this comment will make an appointment to come and speak to us as we hate the thought of them feeling dissatisfied with the level of care and support they are receiving. Parents/guardians are always welcome to call school office to arrange an appointment with our SENCO and/or our senior

	<p>leadership team if you feel your child's needs are not being met. You can also speak to your GP to raise concerns and gain support.</p>
<p>After school clubs – 2 similar comments</p>	<p>We offer many sports clubs after school for free. We are proud of this offer and use additional sports funding to pay for this. Some staff occasionally run after school clubs on a voluntary basis in their own time.</p> <p>Based on these comments, we will send out a questionnaire about families' willingness to pay for a more diverse offer of after school clubs and if there is a demand, we could look who could run them for us. In most schools, after school clubs come with a half-termly cost.</p>
<p>Communication as sometimes the dojo messages take a day or more to arrive</p>	<p>We want our staff to focus on their teaching and supporting roles when the children are in school. Before and after school they are attending meetings, planning and assessing for your children.</p> <p>Staff will often read a message, but not have time to respond in that moment. Staff will aim to respond in 24-48 hours. If you need a more urgent response than this, please contact the school office.</p>
<p>Being kind to each other</p>	<p>We pride ourselves in living out our school gospel values of service, justice and love – we believe we show care and kindness to all our families and staff. Please come and talk to us if you feel you have experienced something different from this.</p>
<p>I don't feel there are any needs for improvement. I just feel with the level of learning my child is at, I feel the targeted areas of concern should be more focused on to ultimately help all other learning areas. Maybe one to one</p>	<p>We use twice-yearly progress meeting in person for teachers to share children's progress, achievements and any concerns they may have with families. We also send out a yearly written report.</p> <p>If any parents/guardians wish to have further support and discussions, please contact your class teacher who will more than happy to assist further.</p>
<p>Occasionally, some of the events happening are told to us at short notice.</p>	<p>We aim to give as much notice as possible to events and trips on class DOJO. Sometimes, a post can be missed, so please scroll down to check on class and whole school pages. On reflection to this comment, we are introducing a half-termly key dates overview, which will be shared every first week to help you plan ahead.</p>
<p>Don't give information out last minute</p>	<p>As above, we always aim to give as much notice as possible to events on class DOJO.</p>

	Please contact the office with an example of information that has been handed out at the last minute – we are always willing and keen to take feedback.
Making sure all gates are locked so no cars or anyone can get in the gate unless they buzz	The next two comments are linked. As a school, we made the decision to not pay the extortionate bill to fix the vehicle gate and instead spend that on your children’s education. School is safe and no one can enter the building without a member of staff knowing about it. Our school site perimeter is all securely fenced off.
Funding	Unfortunately funding is out of school’s control. As a leadership team, we are always looking for grants, additional sources of income to bolster our tight budgets. If any parent/guardians have any good ideas for increasing our income, we are all ears!
<p><i>At St Joseph’s, we consider ourselves to be an approachable and supportive school where we all try our every best every day for your children.</i></p> <p><i>We never want members of our school community to feel anything less than supported and happy with our offer.</i></p> <p><i>Please come and talk directly to one of the members of our team if you have any issues and we will try our best to come up with a solution together.</i></p>	